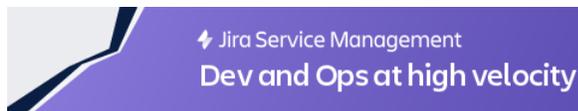


Support Ticket #748480

**You**

2021-04-12 03:49 (1 week ago)

I was in the process of updating the pages on my site trough FileZilla. All of the sudden I am suspended. Please remove the suspension.

Thank you!

Staff

2021-04-12 06:18 (1 week ago)

Hi there,

Your free account content has triggered our free hosting systems abuse filter detectors and has been suspended,

REF:

/htdocs/efk/1sam20.html

htdocs/egb/caesar.htm

/htdocs/egb/experience1.html

htdocs/ecd/zebulun.html

htdocs/egb/hands.html

and more such files / content..

Best Regards

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Read more here: <http://blog.ifastnet.com>

Railgun usually costs \$200.00 per month however it is completely free forever with our premium hosting!

You

2021-04-12 15:22 (1 week ago)

So, what I am gathering is that with your FREE account there can be no religious content? Is that correct? If that is correct can you please direct me to your web-site where that is posted for ALL to see? Because I missed it.

Thank you.

Staff

2021-04-12 15:23 (1 week ago)

Hi there,

Thank you for contacting.

It appears your website was incorrectly detected as abuse by our anti fraud systems.

We have reactivated your account, apologies for the inconvenience.

You may continue to use your free hosting account now.

Please allow 10 minutes for account to be online and log out of your cPanel.

Best regards

Privacy

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-

You 2021-04-12 15:44 (1 week ago)
Thank you!!

Staff 2021-04-12 15:45 (1 week ago)
Hi there,

Thank you, please let us know if there is anything further we can do for you

Best regards

You 2021-04-12 16:30 (1 week ago)
It appears that I have once again been suspended. I was still in the process of updating the rest of the pages when it happened.

Staff 2021-04-12 16:34 (1 week ago)
Hi there,

This script is not allowed here

Thank you and stay safe !

Please let us know if there is anything we can do.

Best Regards

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You 2021-04-12 16:39 (1 week ago)
What script? I am confused.

Staff 2021-04-12 16:42 (1 week ago)
Hi there,

htdocs/ecd
htdocs/efk
htdocs/egb
htdocs/ecd
htdocs/ejm
htdocs/erl
Privacy \tdocs/circ

The content here are not allowed.

Thank you and stay safe !

Please let us know if there is anything we can do.

Best Regards

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You

2021-04-12 16:45 (1 week ago)

So, what I am gathering is that with your FREE account there can be no religious content? Is that correct? If that is correct can you please direct me to your web-site where that is posted for ALL to see? Because I missed it.

Staff

2021-04-12 16:48 (1 week ago)

Hi there,

You can read our terms of service here.

<https://byet.host/terms-of-service>

Thank you and stay safe !

Please let us know if there is anything we can do.

Best Regards

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You

2021-04-12 16:57 (1 week ago)

If this is what you mean by "This script is not allowed here"? Then I am even more confused because I have NOTHING on the site that fits this category.

"

SCRIPT USAGE TERMS

Scripts on the site must be designed to produce web-based content, and not to use the server as an application server. Using the server to generate large volumes of email from a database is an example of activity that is not allowed. Scripts should not attempt to manipulate the timeouts on servers. These are set at the present values to ensure the reliability of the server. Sites that reset these do so because they are resource intensive, and adversely affect server performance and are therefore not allowed. Scripts that are designed to provide proxy services, anonymous or otherwise, are not allowed.

The primary purpose of any script must be to produce a web page. Scripts that send a single email based upon user entered information, or update a database are acceptable. Scripts that send bulk email or perform processor intensive database processes are not allowed. All outgoing mail is monitored and filtered and must be sent to or from a Byet-hosted domain.

Privacy

Sites must not contain scripts that attempt to access privileged server resources, or other sites on the same server"

Staff

2021-04-12 17:00 (1 week ago)

Hi there,

I'm sorry dear client, but we can not host this, the content uploaded will keep getting suspended. We really can not help here.

Thank you and stay safe !

Please let us know if there is anything we can do.

Best Regards

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You

2021-04-12 19:59 (1 week ago)

Can you at least open it up so that I can delete everything?

Staff

2021-04-13 05:53 (1 week ago)

Hi there,

Free accounts termination is an automated process and they will self terminate when suspended..
but we need to keep records of all data and domains for suspended accounts for at least 60 days so that you cannot use it on a different free account.

Best Regards

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Your Message

Send Reply

Privacy

